Claire Shen

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EDUCATION

University of Waterloo, Bachelor's of Computer Science   Sep 2021 – May 2026

Wilfrid Laurier University, Bachelor's of Business Administration   Sep 2021 – May 2026

EXPERIENCE

Software Engineer Intern, Toronto Dominion Bank (TD)   Jan 2023 – Apr 2023
Toronto, Canada
- Implemented features and enhancements using Angular for the Easy Apply credit card web application being used by **1000+** applicants daily
- Created a checkpoint for age check based on province to streamline the **eligibility process,** increasing retention by **15%**
- Enhanced the application's modularity and reusability by developing a collection of reusable components using **Storybook**
- Actively participated in daily stand-up meetings and sprint planning sessions, contributing to an **agile** development environment

Personal Trainer, University of Waterloo   May 2022 – Present
Waterloo, Canada
- Creating tailored exercise programs for clients based on their individual goals, fitness levels, and medical considerations
- Collaborating with fellow trainers to conduct Lift & Learn sessions and specialized clinics increasing attendance by **25%**

Sales Associate, Lacoste   Sep 2020 – Jul 2022
Mississauga, Canada
- Streamlined sales strategies that exceeded the store's sales goals by **20% YoY**
- Created individualized sales pitches, leading to a **40%** higher average basket
- Maintained a **90%** customer loyalty program conversion rate

LEADERSHIP

UW Strength Club, President   May 2023 – Present
Waterloo, Canada
- Oversees club **finances**, prepares **grant proposals**, and handles administrative processes for a club with **300+ members**
- As the **olympic lifting representative**, offers expertise and guidance to beginners

Laurier Case Team, Academic Delegate   Jul 2023 – Present
Waterloo, Canada
- Competing at JDCC, **a nation-wide case competition** in the **marketing** track
- Helping first years develop their case analysis skills through workshops and critiques

Laurier Case Team, Vice President of External Affairs   Jun 2022 – Apr 2023
Waterloo, Canada
- Maintained an alumni database to support the development of **30+** delegates
- Coordinated sponsors for events with **500+ attendance**

Double Degree Club, Vice President of Laurier Affairs   Sep 2021 – Present
Waterloo, Canada
- Created a support system for double degrees by planning social and academic events
- Founder of **Double Degree Confessions** which boosted online engagement

PROJECTS

LCT Website, Javascript, HTML/CSS, Webflow 🔗
- Created a multi-platform responsive website for the Laurier Case Team using Javascript, HTML, CSS hosted on Webflow

Cat Finder, Javascript, HTML/CSS, Bootstrap 🔗
- A machine learning web application that allows you to identify a cat's breed by uploading an image. Also includes a personalized gallery of cat images to brighten up your day

Task List, Javascript, HTML/CSS 🔗
- An interactive task list that allows you to keep track of your responsibilities, CI/CD through Netlify

SKILLS

Programming Languages
Python, C, C++, Javascript, Typescript, HTML, CSS

Tools, Frameworks, and Libraries
React, Angular, Node, MySQL, Figma, Github, VSCode, JQuery, Storybook, Bootstrap